



CAMPING LAGO 3 COMUNI

CAMPING RULES

The direction of the campsite welcomes you and kindly asks you to observe and comply with the following standards, established in order to protect the interests of all customers and ensure you and all the guests a pleasant and relaxing stay.

ARRIVAL

- **Documents registration**
Upon arrival, costumers are required to appear at the Reception for the recording of documents of each guest.
This procedure is required to comply with the applicable law and is necessary in order to perform the costumers registrations.
- **Camping opening hours**
Customers can access to the campsite with a motor vehicle from 7.30 to 14.00 and from 15.00 to 23.00.
Gests will be accompanied by camp staff to the assigned pitch.
It is recalled that circulation with motor vehicles within the camping limits must be at walking pace speed.
- **Reception opening hours**
The Reception office is opened for registration and payment practices from 10.00 to 13.00 and from 15.00 to 18.00.
- **Pets**
At the arrival, during the registration practice it is obligatory to report the presence of pets, wich must be in compliance with health standards and kept strictly on a leash.

DURING YOUR STAY

- **Visitors**
Visitors can enter the campsite on foot after leaving a valid identity document to the staff in charge of the camping, at Reception or Bar.
Every visitor will be charged with the corresponding rate.
The schedule for visits is from 8.00 to 22.00.
- **Internal traffic**
The circulation within the campsite with motor vehicles is allowed from 7.30 to 14.00 and from 15.00 to 23.00 always at walking pace speed and only if necessary.
It is recommended to respect the demarcation of pitches within the campsite.
From 23.00 to 7.30 and from 14.00 to 15.00 is forbidden to circulate in the camp with motor vehicles.

Riva Ovest Lago 3 Comuni / Via Tolmezzo, 52 / Alesso - Trasaghis (UD) - TEL/FAX +39 0432 979464 - www.lago3comuni.com - camping@lago3comuni.com





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- **Relax hours**
From 23.00 to 7.30 noises that may disturb the guests are strictly forbidden, such as those arising from the use of radios, TV sets, stereos, musical instruments, etc.
Guests are kindly requested to respect the noon rest from 14.00 to 15.00
- **Pets**
Pets, always kept on a leash are allowed on the campsite, in strict compliance with higienic and sanitary standards and in compliance of the current law.
- **Children**
The custody of children is taken exclusively by the parents, who will be directly responsible for possible damage caused by their children to third parties.
- **Fires**
It is forbidden to light open fires within the camping limits.
- **Higiene standards**
In the interest of all we would like to remind you to comply with the higiene standards in both sanitary facilities and all the different areas of the campsite.
It should be noted that the waste should be differentiated in tightly closed bags and thrown in the special containers. A good waste separation makes it less difficult the actual disposal.
Chemical toilets must be emptied only in the special exhaust located in the intended camper service area.
- **Responsibility**
The management accepts no responsibility for damage caused by third persons or things; loss or theft of the guests.

DEPARTURE

- **Payment**
Costumers are required to regularize the account during office hours of the Reception, from 10.00 to 13.00 and from 15.00 to 18.00.

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BOOKING RULES

- **How to book**

Reservation requests must be received in person or via e - mail.

For the reservation of a pitch will be required a deposit of € 50.00 for stays up to 7 nights and € 100.00 for stays over 7 nights.

The cost of the reservation is € 10.00 that will be charged at the final payment of the stay.

The reservation becomes binding only upon receipt of the deposit and will be confirmed to the customer via e-mail.

Reservations are accepted for a minimum stay of 5 nights in high season (July and August).

The reservation does not guarantee a concrete number of pitch. For stays of 14 nights or longer the customer can reserve a specific pitch.

In the event that the customer does not arrive on the scheduled day and has not communicated any delay, the direction of the camping has the right to cancel the reservation after 22.00 pm.

The period booked, even in case of late arrival or early departure, must be entirely paid.

- **Payment System**

The deposit for the reservation will be made by bank transfer.

The bank fees are paid by the guest.

- **Cancellations**

In case of cancellation within 4 weeks before the arrival, the 50% of the deposit will be refunded.

In case of further cancellation the deposit will not be refunded. In any case, the € 10.00 reservation costs will not be refunded.

If the reservation is canceled on the day of arrival or the guest does not arrive, an indemnity equal to the consideration of the whole booked period will be required.

We thank the attention and wish you an enjoyable stay in our camping.

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